Fact Sheet

Cyber Security and Secure Communications Department

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CERT-SE

The Swedish Computer Emergency Response Team

Supporting society in the prevention and management of cyber security incidents

CERT-SE is the national function for the overall management of cyber-related society disturbances in Sweden. The operations are targeted at both the private and the public sector.

CERT-SE endeavours to increase awareness of cyber security in Sweden through the disseminaton of knowledge and facts and issuing warnings and advice on IT system vulnerabilities, malicious code, and unauthorized use of IT systems, attack methods and intrusion.

To this end, CERT-SE conducts monitoring of threats and security issues related to cyber security, and disseminates this information to network owners of affected systems.

In the event of an incident, CERT-SE will support and give advice regarding the incident management, possible connections to ongoing or past events and technical analysis of attacked systems. In order to reduce the risk of dissemination, CERT-SE publishes advice on exploited vulnerabilities and recommended measures. When several stakeholders need to collaborate, CERT-SE can act as a coordinator in that work.

CERT-SE promotes the establishment of contacts between parties who need to cooperate in incidents. We run and participate in national and international IT security forums for exchange of experience and skills. The contacts are also used in the event of incidents.

All day, every day, year round, CERT-SE is available to support organisations that have been affected by a cyber related incident.

Read more about the operations of CERT-SE at www.cert.se

Important questions in the event of an incident

At an initial contact with CERT-SE, there are several questions that an organisation need to answer. The most important are:

- What has occurred?
- How and when was it discovered?
- Which countermeasures have been taken?
- Is the incident still ongoing? Can data be leaked?
- What does the organisation want help with?
- Who has the organisation contacted?
- Does the organisation want to report the incident to the police?
- Can the organisation consider sharing information, data or logs with third parties or other affected organisations?

Contact CERT-SE

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