



CERT-SE

Independent and neutral IT security for private and public sectors

CERT-SE is Sweden's national Computer Emergency Response Team (CERT) tasked with supporting societal work on dealing with and preventing IT incidents. The services CERT-SE provide are offered to both the private and the public sectors.

CERT-SE aims to increase IT security awareness in Sweden by supplying expert knowledge and facts. On a continual basis, CERT-SE issues warnings and advice regarding vulnerabilities in IT systems. This is made possible via own monitoring of threats and security problems in the IT field, and by close cooperation and information exchanges with related national and international organisations.

Every week CERT-SE produces a newsletter that provides a summary of the most important news in the IT security field. CERT-SE also issues newflashes in the event of serious IT incidents or vulnerabilities. This service is free and can be ordered via the CERT-SE website: www.cert.se

On the website there is also a description of CERT-SE's incident management process. The five stages are explained, with examples of questions, activities and recommendations.

CERT-SE is also a member of several international networks, such as EGC (European Governmental CERTs), FIRST (Forum of Incident Response and Security Teams), TF-CSIRT (Task Force - Collaboration of Security Incident Response Teams) and the Trusted Introducer accreditation program.

CERT-SE develops and operates most of its own systems. This is to ensure that valuable operational experience is collected first-hand, which enables the CERT to effectively engage in operational incident handling.

Read more about the work of CERT-SE on: www.cert.se

CERT SE

Since 1 January 2011 CERT-SE (previously Sweden's IT incident centre - Sitic) has been a part of the MSB (Swedish Civil Contingencies Agency)

Some of CERT-SE's tasks are to:

- respond promptly when IT incidents occur by spreading information, work with the coordination of counter-measures, and partake in work to remedy or mitigate the incident's consequences,
- act together with authorities that have specific tasks in the field of information security, and
- act as Sweden's point of contact for national CERTs in other countries, and develop cooperation and information exchanges with them.

The most important questions when an incident occurs:

On first contact with an organisation that has been subjected to a suspected incident there are some questions that CERT-SE need to get answers to. Most importantly:

- What has happened so far, how and when was the problem detected?
- What measures have been taken already?
- Is the incident still in progress, can it spread further?
- What does the organisation want help with?
- Who has the organisation contacted before CERT-SE?
- Would the organisation consider divulging information, data or logs to a third party or to other affected organisations?
- Does the organisation wish to involve Law Enforcement?

Contact CERT-SE and the Swedish Civil Contingencies Agency

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